

Interactive Synergy

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Interactive Synergy : A collaborative approach

We believe, success is the outcome of self-confidence and self-confidence comes through right preparation. Availability of right source of information is significant for more number of enrollments for CSE. Through the medium of Internet, we now would like to provide a platform to all the Civil Services Aspirants, across the Nation, to get access to quality material, guidance and support.

The Collaborative Learning Approach is designed in such a way to provide –

- Common platform for Students, Faculties and Post-Holders. The ultimate aim is to provide every support to a person who is interested in choosing Indian Civil Services and he or she should not strive for getting quality guidance due to his or her presence in some remote corner of India.
- The Portal is typically based on the “Self Ease, Self Pace and Self Style” learning.
- Bringing about conservation, creation, advancement and dissemination of knowledge.
- One Stop Solution for CSE preparation, at your door step.

The interactive Features consists of the following –

1. Interactions with Faculties and Toppers
2. Tasks
3. Chatting
4. Blogs and Wikis
5. Announcements

How interact with Faculties and Toppers (Post Holders)

The innovative approach of UPSC Mantra is Collaboration in learning. Collaboration with faculties and Post Holders will provide an edge to CSE Aspirants to overcome the difficulties they normally face while preparation.

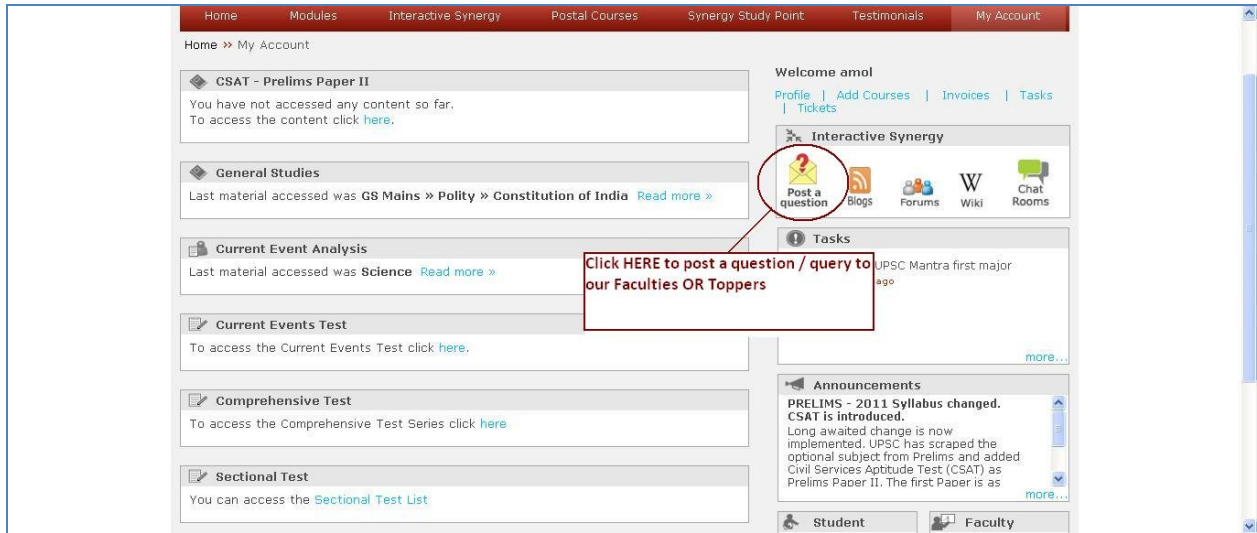
You can get connected with toppers and faculties through following ways –

- a. Post a Question to faculties or post holders
- b. Chat one to one with Faculties
- c. Chat Room Discussions with Post Holders
- d. Blogs, Wiki and Forums.

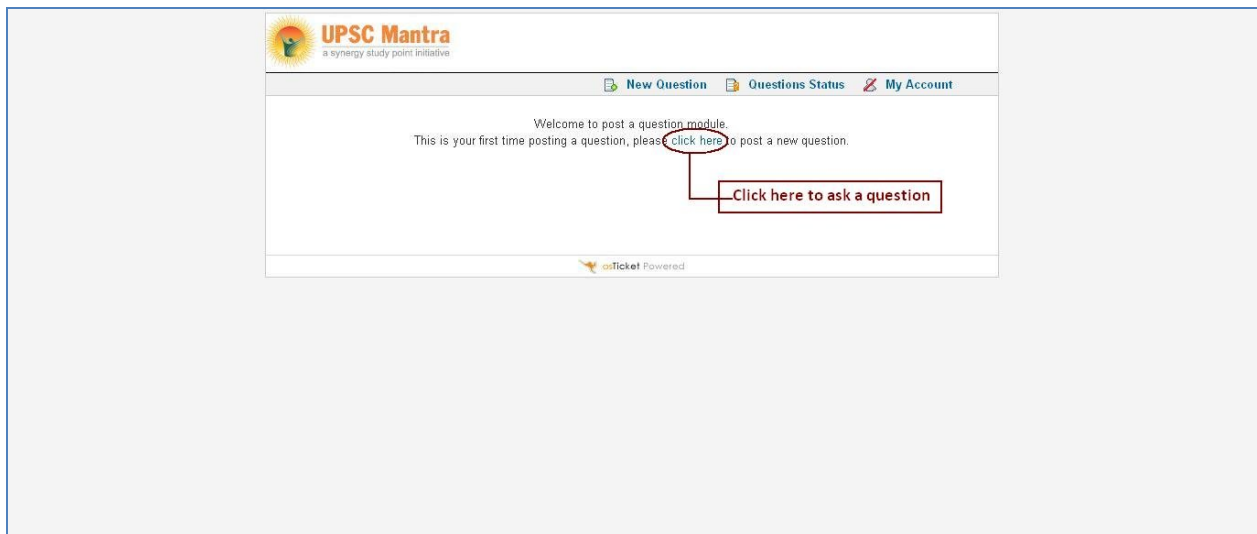
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How to Post a Question to Faculties or Toppers (Post Holders)

1. You can access the "Post a Question" application from My Account Page as shown below –



2. If you are accessing this application for the first time, you will see the below message –



3. Click the Link shown above which will take you to Question Posting page as below –

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The screenshot shows the 'Post A Question' form on the UPSC Mantra website. The form includes fields for 'Question To', 'Subject', and 'Write Your Question'. A dropdown menu for 'Question To' is highlighted with a red box and the text 'Select the Faculty OR Topper to post a question'. Below this, a smaller version of the form is shown with 'Atul Lande (F)' selected in the dropdown, and a red oval around the dropdown with the text 'View profile of the selected Faculty/Topper'. A red arrow points from this oval to a profile page shown below, which contains details for Atul Lande, including his name, subjects taught, education qualifications, and hobbies. A red box with the text 'You can view the profile of selected Faculty / Topper' is also present, with an arrow pointing to the profile page.

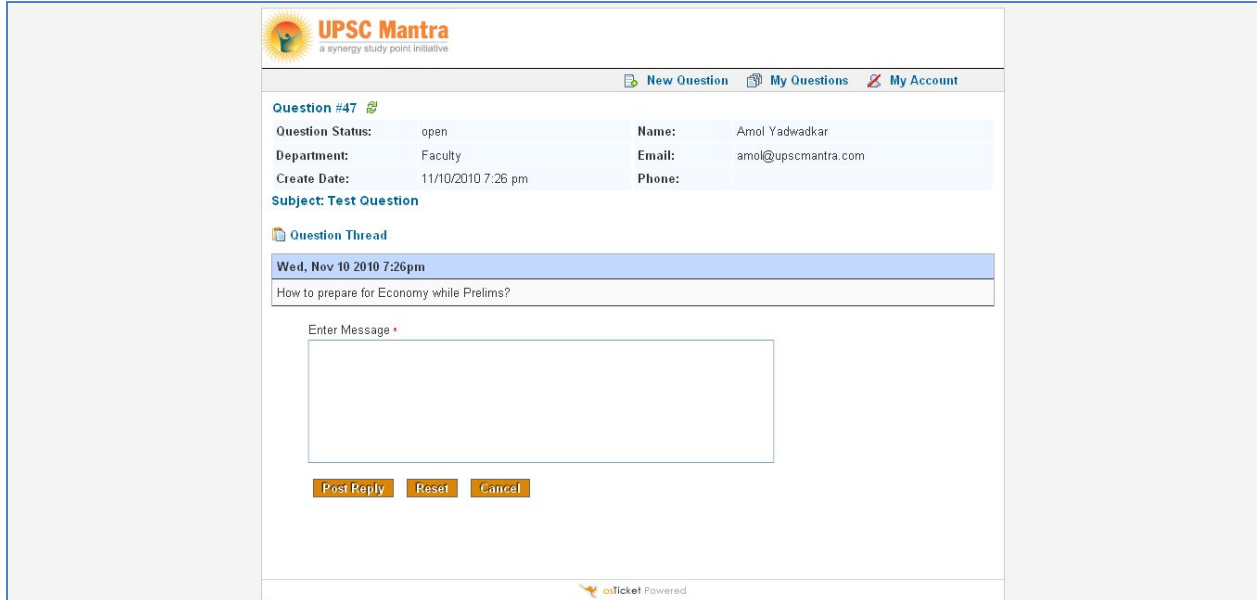
4. Select the Faculty or topper from the drop down list. You can view the profile of selected faculty/topper before posting a question.
5. Write subject and your question in appropriate boxes and click on Submit

The screenshot shows the 'Post A Question' form on the UPSC Mantra website. The 'Question To' dropdown is now populated with 'Atul Lande (F)' and has a 'View profile of the selected Faculty/Topper' link next to it. The 'Subject' field contains 'Test Question' and the 'Write Your Question' field contains 'How to prepare for Economy while Prelims?'. The 'Submit Question' and 'Cancel' buttons are visible at the bottom of the form.

6. The question will be sent to concern person. If you are asking a question to a faculty you will get a response within 5 working days. If the question is directed to a topper, it may take more time because of the schedule of the Post Holder.

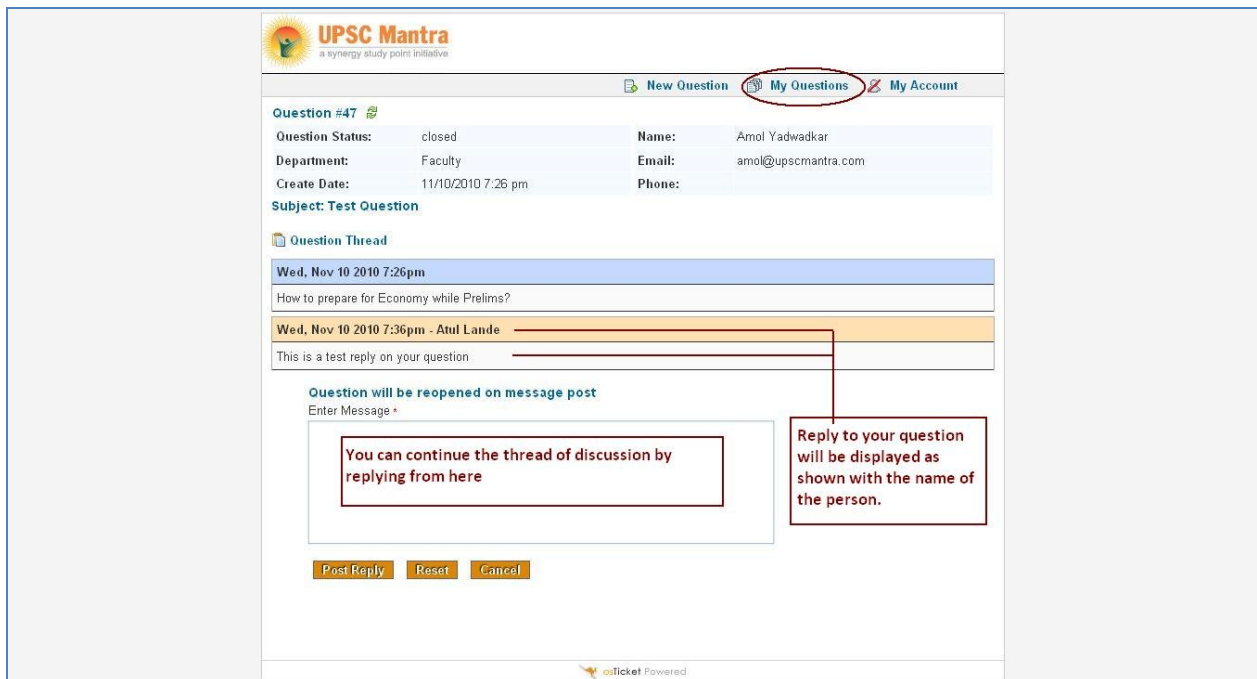
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7. You will be periodically updated about the status of your question to your registered email address.



The screenshot shows the UPSC Mantra help desk interface. At the top, there is a navigation bar with links for "New Question", "My Questions", and "My Account". Below this, the details for "Question #47" are displayed, including its status (open), department (Faculty), create date (11/10/2010 7:26 pm), and subject (Test Question). The user's name (Amol Yadwadkar), email (amol@upscmantra.com), and phone number are also listed. A "Question Thread" section shows a message from "Wed, Nov 10 2010 7:26pm" asking "How to prepare for Economy while Prelims?". Below the thread is a text input field labeled "Enter Message" and three buttons: "Post Reply", "Reset", and "Cancel".

8. Also you can view the answers to your questions and ask another question from My Questions Page as below –

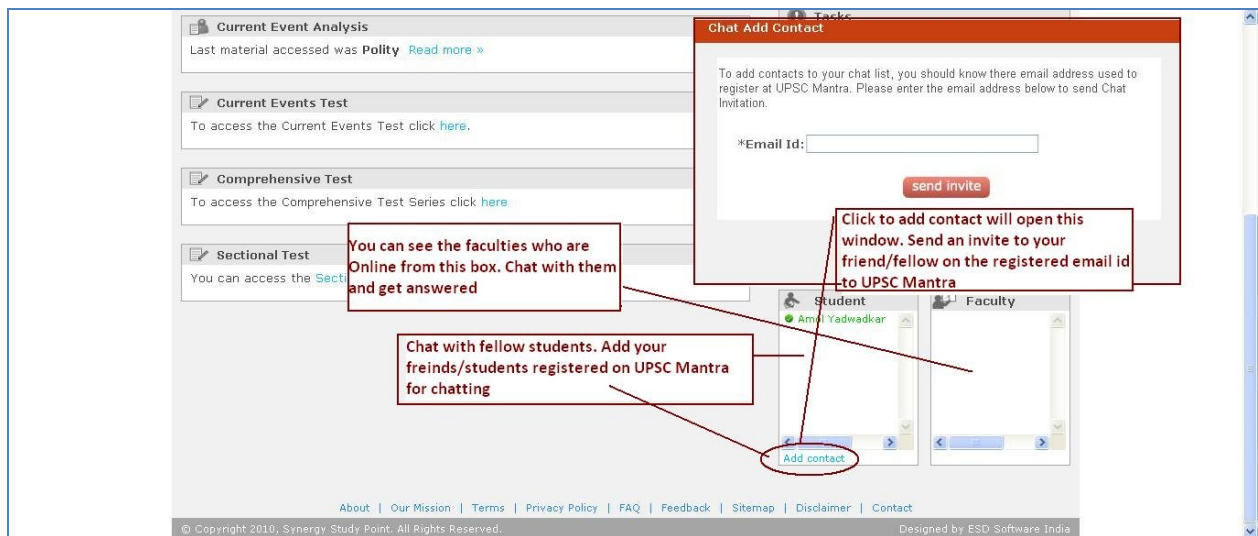


The screenshot shows the UPSC Mantra help desk interface with a question thread. The "My Questions" link in the navigation bar is circled in red. The question details are the same as in the previous screenshot, but the status is now "closed". The "Question Thread" section shows a message from "Wed, Nov 10 2010 7:26pm" asking "How to prepare for Economy while Prelims?". Below it, a reply from "Wed, Nov 10 2010 7:36pm - Atul Lande" is shown, stating "This is a test reply on your question". A blue message above the reply input field says "Question will be reopened on message post". The reply input field contains the text "You can continue the thread of discussion by replying from here". A separate box points to the reply, stating "Reply to your question will be displayed as shown with the name of the person." Below the input field are the "Post Reply", "Reset", and "Cancel" buttons.

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How to use Chatting Facility

Chatting on UPSC Mantra can be used to chat with fellow students/colleagues and faculties. It can be accessed from My Account Page as shown –



How to use Chat Rooms

Chat Rooms application is available only during certain period. It is basically used to have an integrated chat with Post Holder – Administrator – Students/ CSE Aspirants.

You will receive an alert from UPSC Mantra on your Registered email ID as well as on registered contact number regarding the time and date on which a particular Chatting Session is scheduled.

Chatting sessions will be on particular subjects and the Guest Post Holder will answer to your queries on that particular subject.

Our Guests are dignitaries and High Profile Government Officers. It is, therefore, very much essential that you should come prepared in the discussion so that you can ask relevant questions and take maximum benefit from the discussion.

The questions asked by you are administered by Portal Administrator and only relevant question will be passed to the Post Holder to give the answers.

Announcements and Alerts

UPSCMantra will provide you the updates on latest and important news ewlated to Civil Services. Also you will receive the updates on your mobile for the different sessions arranged on the portal and other developments.

Schedule the Tasks

You can customize your own calendar and prepare a task list to study in a structured maaner

Blogs and Wikis

Easy to use Blogging application for all users. Read the blogs on different events, issues, written by faculties and post holders. Share your ideas and thoughts on the assignments in hand. Share and gain knowledge through collaboration. Come together with the rest and share the learning, tips.